

General conditions for the deployment of **ultraSBMS24** PCR-Devices

Dear customers,

We now offer our high performance real time qPCR device **ultraSBMS24** for purchase as well as a rental device for new and existing customers.

We offer three different packages to ensure meeting your needs:

Customers can book a personal device- and application-related training by the MEDsan Biotech Support Team as part of our MEDsan Academy (**M Package**) or optionally premium support (**L Package**) in addition to our free video and information materials.




SBMS
sana bio molecular systems

ultraSBMS 24

S Package (Article No. D001)	M Package (Article No. D002)	L Package (Article No. D003)	Device purchase (Article No. TSB02410)
(only for trained existing customers)	(for new and existing customers)	(for new and existing customers)	
<ul style="list-style-type: none"> Provision of an ultraSBMS24 PCR device with standard support ¹ 	<ul style="list-style-type: none"> Provision of an ultraSBMS24 PCR device incl. accessories and support ¹ User training by our experienced support team in the MEDsan Academy ² 	<ul style="list-style-type: none"> Provision of an ultraSBMS24 PCR device with premium support ³ User training by our experienced support team in the MEDsan Academy ² 	<ul style="list-style-type: none"> Incl. standard support and user training
Rental price:	Rental price:	Rental price:	SRP:
EUR 379.00	EUR 499.00	EUR 579.00	EUR 7.599
monthly	monthly	monthly	one time
The duration for all packages is 6 months. ⁴			All prices are net prices.

Package change

Please note that a change to a more extensive package (from **S** to **M** or **L** or from **M** to **L**) is possible during the rental period. The term is extended to 6 months from the month of the new deployment option, regardless of the previous remaining rental duration. When switching to the **L Package**, the premium support can only be used after a four-week waiting period.

Initial order

Please note that when ordering a rental device for testing SARS-CoV-2 for the first time, a minimum purchase of 480 PCR reactions at a unit price of **EUR 11.90** is mandatory. We offer a kit with the required consumables (tubes and reagents) as well as PCR reagents (polymerase, buffers and primer sets) for SARS-CoV-2 PCR testing.

The advantages of our Double Gene Kit: **MEDsan SARS-CoV-2 Double Gene RT PCR 96** (T03296) provides amplification of two viral regions in the same RT-PCR response. It targets a specific region of the ORF1-ab and nucleocapsid (N) genes in the same channel. This method produces a cumulative effect that increases the sensitivity and accuracy of SARS-CoV-2 detection (sensitivity >98,7%, specificity >99,5%). Additionally, it takes less time to evaluate the correctness of the result when using only two channels for the test (approx. 10min faster than MEDsan RT PCR Application Set SARS-CoV-2). Longer shelf life is 7 days at -15 to -25°C or 2 to 8°C.

Included Services:

All deployment options include the following services:

- A tested ultraSBMS24 device from our MEDsan inventory that meets our quality standards.
- Three piston stroke pipettes are included in the accessory set for precise sample preparation.
- Powerful vortex mixer for efficient sample mixing
- Software updates according to availability
- Support within two to three working days within the scope of the statutory warranty claims

You can get separately from us other consumables like pipette tips and reaction vessels that are recommended for the **ultraSBMS24** PCR instrument. In addition, we offer a broad product portfolio of in vitro diagnostics - including for the detection of infectious diseases such as **Influenza** and **HPV**. We will be happy to recommend possible applications as well as on the ideal consumables and reagents for our **ultraSBMS24 PCR device**.

End of term / return

At the end of the provision period, the lessee shall return the provided items, including accessories, in proper condition at its own expense and risk, to the sender address of the sanaGroup. In the event of defective return, we reserve the right to charge for any defects. Before returning the device, it must be well and safely packed in the original carton (including documents and accessories).

Please perform a thorough decontamination before shipping - at the end of the term or in a support case. The provided decontamination declaration must be sent to sanaGroup in advance by e-mail and attached to the return packaging so that it is clearly visible from the outside.

If the decontamination declaration is incomplete or missing, the device will be placed in quarantine by our technical laboratory team and decontaminated by us. The costs incurred for this in the amount of **EUR 695.00** will be charged to you.

Address for returns:

MEDsan Biotech GmbH

Device Service - Device Testing

- To be opened by the laboratory only -

Brandshofer Deich 10, 20539 Hamburg, Germany

Please notify us of the return by e-mail to: devices.service@sanagroup.com stating the serial number of the device.

¹ Standard support within the framework of statutory warranty claims within two to three working days (initial processing of a support request).

² In response to many customer feedback and application-related support requests, we offer user training at the MEDsan Academy. The trainings take place in Hamburg, Berlin, Essen and Munich. Upon successful completion of the training course, participants of the Academy will receive a certificate of participation. We recommend using the ultraSBMS24 PCR device exclusively by authorised, laboratory-qualified personnel.

The fee for the Academy is **EUR 1500.00** for a training of up to two employees on an **ultraSBMS24 PCR device**. In the case of training on other devices or with more than two participants, multiple participation fees apply accordingly.

In addition to the Academy's on-site training, we offer subsequent remote training for additional employees via video transmission. The fee for video training is **EUR 750.00**. The number of participants in a video training course is theoretically not limited, but should be limited to a technically feasible and meaningful reasonable size.

³ Premium support beyond the statutory warranty claims including fast remote support via video call and the possibility of on-site support in special cases.

⁴ The term for a provision is 6 months with automatic renewal for 6 additional months each.

We will contact you in good time before the end of a term in order to determine the best possible options for your needs.

Right of withdrawal

The tenant may freely withdraw from the contract up to 14 days before the agreed start of the rental period without giving a reason. The withdrawal must be declared in writing to sanaGroup (e.g. by e-mail to devices.service@sanagroup.com).

Other contractual conditions of the tenant shall only apply insofar as sanaGroup expressly agrees to such conditions in writing.

All prices are net prices. Our general terms and conditions apply.